



Tevera Accessibility Conformance Report

WCAG Edition

(Based on VPAT[®] Version 2.4)

Name of Product/Version: Tevera

Product Description: Tevera's specialized program management and field placement software elevates the helping professions including counselor education, clinical psychology, and social work by making it easier to manage field placement, student performance, and accreditation reporting.

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Notes: This document has been completed based on the current tested and specified functionality of the named Application.

Evaluation Methods Used: Evaluation is based on general product knowledge and testing with assistive technologies.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	<p>Tevera supports text alternatives for the non-text content, including controls, input, sensory content and images.</p> <p>Exception: Track Activities for a Single Week Canvas does not have alt text, but as an alternative downloadable PDF document is available. This PDF may have some accessibility barriers.</p>
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	There is no audio or video only content available in Tevera.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	There are no pre-recorded videos in Tevera.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	There are no pre-recorded audio and videos in Tevera.
1.3.1 Info and Relationships (Level A)	Partially Supports	<p>Tevera uses a logical structure where information and relationships can be programmatically determined or are available in text.</p> <p>Exception: Visual information and relationships like headings, lists are not consistently marked in the Student Self Evaluation Pages.</p>
1.3.2 Meaningful Sequence (Level A)	Supports	Tevera presents content in a meaningful order.
1.3.3 Sensory Characteristics (Level A)	Supports	Tevera does not rely on sensory information alone to convey meaning.
1.4.1 Use of Color (Level A)	Supports	Tevera does not rely only on color coding to convey information.
1.4.2 Audio Control (Level A)	Not Applicable	There are no pre-recorded audio and videos in Tevera.

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A)	Partially Supports	All Tevera core functionality can be accessed by the keyboard. All active elements like, links, buttons, form fields receive keyboard tab focus. Exception: Information button under Add Assessment page is keyboard accessible, but the expand / collapse status is not announced to screen reader user.
2.1.2 No Keyboard Trap (Level A)	Supports	There are no keyboard traps in Tevera.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not Applicable	Tevera does not require this capability for operation.
2.2.1 Timing Adjustable (Level A)	Supports	Tevera does not have any timed activities that requires additional time.
2.2.2 Pause, Stop, Hide (Level A)	Supports	Tevera does not use moving or blinking content.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	Tevera does not use flashing content.
2.4.1 Bypass Blocks (Level A)	Supports	Tevera provides a way to bypass blocks for users.
2.4.2 Page Titled (Level A)	Supports	Tevera uses clear page titles.
2.4.3 Focus Order (Level A)	Supports	Focus indication has been implemented for all active elements in Tevera, and components receive focus in an order that preserves meaning.
2.4.4 Link Purpose (In Context) (Level A)	Supports	Tevera uses meaningful link names.
2.5.1 Pointer Gestures (Level A 2.1 only)	Not Applicable	Tevera does not require users to make specific finger or cursor gestures.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Not Applicable	Tevera does not activate functions on the down-click or down-tap.
2.5.3 Label in Name (Level A 2.1 only)	Supports	All occurrences of programmatic labels for elements match with the label that the user sees.

Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	Tevera does not utilize any motion interactions.
3.1.1 Language of Page (Level A)	Supports	Tevera uses html language attributes.
3.2.1 On Focus (Level A)	Supports	Elements in Tevera do not change when they receive focus.
3.2.2 On Input (Level A)	Supports	Changing the setting of any user interface component in Tevera does not automatically cause a change of context.
3.3.1 Error Identification (Level A)	Supports	Error messages in Tevera are identified by assistive technology.
3.3.2 Labels or Instructions (Level A)	Supports	Input fields in Tevera are associated with its corresponding labels.
4.1.1 Parsing (Level A)	Supports	Tevera is coded according to the industry standards.
4.1.2 Name, Role, Value (Level A)	Supports	Name, role, and value of Tevera interface elements are available to assistive technology.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	There are no live media used for Tevera.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	There is no video content in Tevera that require audio descriptions.
1.3.4 Orientation (Level AA 2.1 only)	Supports	Content is not restricted in Tevera to any mobile display orientations.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	Tevera allows autocomplete to simplify the user input process where it is applicable.

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	Tevera interface text meets minimum color contrast ratio against its background color. Exception: Assignment Status messages do not meet the minimum contrast ratio.
1.4.4 Resize text (Level AA)	Supports	Tevera does not lose content or functionality when using the 200% zooming.
1.4.5 Images of Text (Level AA)	Supports	Tevera does not use any images of text to convey information to the user.
1.4.10 Reflow (Level AA 2.1 only)	Supports	Content in Tevera can be presented without loss of information or functionality, and without requiring scrolling in two dimensions at higher magnification levels.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	All system non-text visual content has a contrast ratio of at least 3:1
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	Tevera has used adequate text spacing.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	Pop-up content in Tevera does not prevent user access to other page content, and that users have adequate access to pop-up content.
2.4.5 Multiple Ways (Level AA)	Supports	Tevera provides multiple ways to reach a page.
2.4.6 Headings and Labels (Level AA)	Supports	Page headings and labels in Tevera are meaningful.
2.4.7 Focus Visible (Level AA)	Partially Supports	Visual focus is available for keyboard only users across Tevera. Exception: Visible Focus indicator is missing in Select a Message, Reply button under Communication Menu.

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA)	Not Applicable	Tevera does not have a requirement to use language attributes for content parts.
3.2.3 Consistent Navigation (Level AA)	Supports	Tevera uses consistent menu navigation across the application.
3.2.4 Consistent Identification (Level AA)	Supports	Tevera uses icons and buttons consistently across the application.
3.3.3 Error Suggestion (Level AA)	Supports	Tevera clearly identify the input errors.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Tevera reduces the risk of input errors and provides massaging where users can check their answers before saving the data.
4.1.3 Status Messages (Level AA 2.1 only)	Partially Supports	Status messages in Tevera are promptly informed to the user. Exception: Error that generates when the right signer tag is not available, is not announced to the Screen Reader user.

Legal Disclaimer

Tevera has made every attempt to ensure the accuracy and reliability of the information provided in this report as of the date of the report. We cannot guarantee that this Application is free from accessibility defects. The contents of this document are subject to change without notice. No contractual obligations are formed either directly or indirectly by this document, and this document shall not be interpreted to be included in any contract between the parties.